

Template for MusiQuE Follow-up Procedures

Name of the institution: Escola Superior de Música de Lisboa (ESML)

Date of the follow-up site-visit (if appropriate): to be determined

Name of the reviewer(s): Peter Tornquist, Rector of Norwegian Academy of Music, Norway and Daan van Aalst, independent Recording Producer / Sound

Engineer, teacher at the Art of Sound department of the Royal Conservatoire in The Hague

Introduction:

The initial review concerned 3 programmes offered by ESML. The site visit took place on 11-13 December 2017. The Review Team report sent to the institution was presented to the MusiQuE Board on 18 April 2018 and, following further adjustments required by the Board, revised. The final report was sent to the institution on 18 June 2018.

The following programmes were granted accreditation (valid until 30 June 2024):

- Bachelor in Music
- Master in Music

The following programmes were granted conditional accreditation:

• Bachelor in Music Technologies

Conditions

For the Programme Bachelor in Music Technologies

Conditions listed by the MusiQuE Review Team following the site visit on 11-13 December 2018 [copied by the MusiQuE staff from the final Review Team report]	Description of the actions undertaken by ESML to meet the conditions and analysis of the progress achieved [to be filled in by ESML]	Comments of the reviewer (s) [to be filled in by the reviewer(s) based on the information provided in the previous column, on additional material received and possibly on a second site-visit]
(1) The Review Team found that the BMT programme needs to adopt a more international	ESML is now associated with the Portuguese Society of Acoustics, and through this society ESML is also linked	The reviewers acknowledge that ESML has taken steps to affiliate itself to relevant
perspective and keep up to date with international	to the European associations such as the European	national and international organisations in
developments in the field, for example, through	Acoustics Association, the International Commission for	the disciplines connected to the programme.
affiliation to the AES (Audio Engineering Society);	Acoustics, the International Institute of Acoustics and	We also acknowledge that the institution has
it also needs to ensure that international	Vibration, the International Institute of Noise Control	initiated student exchanges within the
opportunities are equally open to BMT students.	Engineering and the Federação Iberoamericana de	framework of Eramsus+, thereby fullfilling the
Therefore this standard will only be met on	Acústica. ESML is not eligible for affiliation to the AES	conditions related to standard 2.2. We
condition that the programme affiliates itself to an	(Audio Engineering Society, because this association	recommend that the institution continues to
appropriate international organisation and that	does not accept institutional members, only individual	facilitate the involvement of students in
BMT students are offered the same international	ones.	international activities by encouraging
opportunities as their peers on the BMus. (In		individual affiliation to organisations such as
relation to Standard 2.2.)	ESML is also associated to the SEAMUS - Society for	AES and by further development of
	Electro-Acoustic Music in the United States and ICMA-	exchange activities.
	International Computer Music Association.	

	In this academic year, ESML has a graduate student doing an internship at the Edge Recording Studio in Cheshire, Manchester, England under the Erasmus + program.	
(2) The space, equipment and software for the BMT is not adequate or wholly fit for purpose. The standard will only be met on the condition that additional funding for capital expenditure on equipment including but not limited to an additional digital mixing console and measurement devices and software (although open source software	Since the beginning of 2018 ESML-IPL has made a significant investment in the BMT course, acquiring many reference sound equipment, such as microphones from Neumann, Schoeps, DPA, AGK, Sennheiser, Audio Techniques, Beyerdynamic, Sure and a microphone ambisonics, audio interfaces like RME, Focusrite, Pre Sonus, Tascan, Steinberg.	The reviewers acknowledge that the investments made by ESML regarding the technical and physical resources available to students of the BMT programme are in line with the expectations of the Review Team. Sufficient thought has been given to strengthening all parts of the music production chain, from input to processing
could be better utilised) is made available to avoid unacceptable contingency measures, such as staff using their own equipment, as observed by the Review Team. (In relation to Standard 5.1.)	 ESML laboratories are now equipped with multimeters, oscilloscopes, function generators, power supplies, sound level meters, calibrators, measuring microphones and acoustic analysis software. Software such as Nuendo, Reaper, Wavelab were also purchased for the studios and a Mac Computer for the main studio. 	and output. The investments made in software and equipment are fully specified in the additional documentation provided by the institution and reflect the standards of the profession. We find that the conditions set for compliance with Standard 5.1 have been met.
	The large auditorium is now equipped with a PA with 8 Top, 2 subwoofers and 4 munition columns, a permanent wiring cable system and also a wireless	

	microphone system.	
•	In addition to this recently acquired equipment, the ordering process is still underway for the purchase of	
	more computers and editing and postproduction software for the studios and for the auditorium, as well	
	as several reference digital mixers, from Midas, Yamaha and Soundcraft.	

Conclusions

The reviewers have studied the information provided by the institution as part of the MusiQuE Follow-up Procedures regarding the conditions and recommendations set forward in the report from the original Review Team. We have received supplemental information detailing the exact number, manufacturer and model of every piece of equipment acquired as part of an ambitious investment plan. We acknowledge that these investments are in line with the expectations of the Review Team, and that careful thought has been given to strengthening all parts of the music production chain, from input to processing and output. We also find that clear steps have been taken towards strengthening the international dimensions of the programme, including formal affiliation to relevant organisations in the profession and granting students of the programme access to international exchange.

We find that the conditions set for compliance with MusiQuE Standards 2.2. and 5.1 have been met and recommend that the Bachelor in Music Technology Programme at ESML be accredited by the Board.

Recommendations

Bachelor in Music

Recommendations listed by the MusiQuE Review Team following the site visit on 11-13 December 2018 [copied by the MusiQuE staff from the final reviewers report]	Description of the actions undertaken by ESML and analysis of the progress achieved [to be filled in by ESML]	Comments of the reviewer (s) [to be filled in by the reviewer(s) based on the information provided in the previous column, on additional material received and possibly on a second site-visit]
Standard 1: The programme goals are clearly	The BMus programme had an original Programme	A comprehensive and updated Programme
stated and reflect the institutional mission.	Handbook that was now subject to review and translation	Handbook for the BMus programme has
	in English, and both Portuguese and English versions are	been published on the ESML website (in
The Review Team strongly recommends that the	available on the website, clearly stating the programme's	Portuguese and English), including all
BMus programme produces a Programme	goals in detail and explicitly related with the ESML	relevant information on the programme and
Handbook (in both Portuguese and English) which	institutional mission	clear links to the institutional mission. The
is easily available on the website, clearly sets out	(https://www.esml.ipl.pt/index.php/bachelor-in-music-	relationship between ESML and its parent
the programme's goals in appropriate detail and	<u>handbook</u>).	institution, IPL, seems to have been
explicitly links to the ESML institutional mission.		strengthened on the academic as well as
	In the past four years, ESML academic relationship with	the administrative level. The reviewers
ESML considers how it might benefit from a closer	its parent institution, IPL, and other IPL Organic Units has	commend this development and
academic relationship with its parent institution,	increased in cooperation and support, including shared	recommend that it is monitored and further
IPL, particularly exploring inter-disciplinary	projects and events' organization.	developed, particularly in relation to
opportunities.		exploring inter-disciplinary opportunities.
	ESML is trying to assume publicly its role as an advocate	
ESML places itself in the forefront of political	for the arts and higher artistic education. However, the	

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debates as an advocate for the arts and higher	dialogue with government and other political officials	
education artistic education.	depends entirely on their awareness of the importance of	
	this area.	
Standard 2.1. The goals of the programme are	The BMus programme had an original Programme	A comprehensive and updated Programme
achieved through the content and structure of the	Handbook that was now subject to review and translation	Handbook is now available on the ESML
curriculum and its methods of delivery.	in English, and both Portuguese and English versions are	website (in Portuguese and English),
	available on the website, clearly stating the programme's	including all relevant information on the
As for Standard 1, the Review Team strongly	goals in detail and explicitly related with the ESML	programme and clear links to the
recommends that the BMus programme	institutional mission	institutional mission.
produces a Programme Handbook (in both	(https://www.esml.ipl.pt/index.php/bachelor-in-music-	There is no indication of new developments
Portuguese and English) which is easily	handbook).	regarding the use of e-learning in the BMus
available on the website, clearly sets out the		programme, but the reviewers are
programme's goals in appropriate detail and	Network tools are regularly used by teachers and	confident that the necessary tools and
explicitly links to the ESML institutional mission.	students through different platforms, including Moodle.	systems are in place on order to allow this
		to be further developed at a later stage.
e-Learning as a method of delivery could be		
developed in the BMus programme.		
Standard 2.2. The programme offers a range of		The reviewers welcome the development
opportunities for students to gain an international	ESML is developing an international strategy through the	of ESML's international activities through
perspective.	organization of high-level international academic	high-level academic meetings,
	meetings, and the increase of international masterclasses	international masterclasses, and increased
The Review Team recommends that ESML	and international teachers' recruitment, as well as the	awareness of international recruitment and
	,	
should create an international strategy, including	increase of international partnerships and Erasmus+	exchange policies. This development is

targets for international recruitment, and a language policy for programme documentation and teaching.

The Review Team recommends that ESML should be better supported financially in its internationalisation efforts as these are not at an appropriate level for an elite national institution.

Standard 2.3. Assessment methods are clearly

defined and demonstrate achievement of learning

outcomes.

- ESML should increase clarity and transparency about the programme's assessment methods; rather than over-generalised statements, methods of assessment should be specifically aligned to learning outcomes.
- ESML should clarify the role of external examiners and invite external members of the profession to assessment panels.

mobility. The translated information in English is being progressively created.

- The budget constraints observed in the past eight years did not change. However, IPL has implemented a new platform for international students' application, and most actively supported all ESML organization endeavours of international events.
- ESML reviewed all of the BMus curricular units (CU) forms in order to link its assessment methods with the respective learning outcomes, preserving the consistency and coherence of principles in every CU and, at the same time, allowing for some flexibility on the adoption of specific calculations in order to produce a classification (https://www.esml.ipl.pt/index.php/curricular-units. course, every teacher, in the beginning of each semester, informs all the students about these specific assessment calculation details.
- Whenever convenient and adequate, ESML invites other external members of the profession to assessment panels. However, these invitations are always gracious for there is no budget available.

evident on the updated website. We also welcome the increased administrative support by IPL towards international applicants and international events.

The assessment methods for each unit of the programme are available on the ESML website and appear to be up to date, transparent and relevant to learning outcomes. The use of external examiners and involvement of external members of the profession could be further explored, but is clearly also a question of financial priorities. The reviewers recommend that this external input should be given priority whenever the budgetary situation allows.

Standard 3.2. The programme has mechanisms to	A new data platform was implemented that is helping to	The reviewers welcome the effort being
formally monitor and review the progression,	make QA reports more reliable. This is a process in	made towards making QA reports more
achievement and subsequent employability of its	permanent development.	relevant and reliable.
students.		
The Review Team recommends that ESML uses		
data from the QA reports more strategically.		
Standard 4.1. Members of the teaching staff are	ESML teaching staff academic qualifications have	The reviewers acknowledge the positive
qualified for their role and are active as	increased significantly in the past 4 years. Funding from	development of teaching staff
artists/pedagogues/ researchers.	IPL is implemented but limited to budget constraints.	qualifications, as evidenced by
		continuously updated list of projects and
The ESML should consider a strategy for		publications on the website (Repositório
continuing professional development of its staff		Científico da IPL and CESEM).
and should apply for funding to IPL toimplement		
it.		
Standard 5.2. The institution's financial resources	This issue is in permanent consideration, and every	The reviewers acknowledge the efforts
enable successful delivery of the programme.	opportunity to find external funding to our activities is taken.	being made by the institution to diversify its
	In the present, some of our research activities are funded	funding streams in relation to research
The Review Team recommends that ESML takes	by the Science and Technology Foundation (FCT). In this	activities.
steps to diversify its funding streams and produces	environment, continuous funding streams for the Arts and	
a financial strategy which takes account of this.	Education are simply non-existent. No kind of tradition of	
	cultural or education sponsorship is available, and cultural	
	industries struggle to exist.	
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Standard 5.3. The programme has sufficient qualified support staff.

The Review Team strongly recommends that academic staff are not required to undertake support roles and that the ESML management team and IPL should take steps to rectify this. Paying students to undertake tasks such as being on duty in the Library may be one small solution; devolving more core support to central IPL services, and/or properly funding and professionalizing support roles (Registry roles, Erasmus administration, web and email support) is an urgent priority. Recently, ESML has hired some new support staff. The support roles are undertaken by ESML non-academicstaff.
 Its supervision however is coordinated by teachers. Some other tasks are also undertaken by students funded by scholarships. The reviewers welcome the addition of new support staff and encourage the institution to further develop and professionalize the non-academic support roles at the institution.

Standard 6.2 The programme is supported by an appropriate organisational structure and decision-making processes.

- The Review Team recommends that the decision making process of ESML could be made more transparent.
- The Review Team recommends that staff roles and responsibilities should be more clearly defined; further, that individuals should not

- ESML decision making process is always improving in transparency, and all its organizational structure is in place and fulfilling their role with all respect for democratic and transparency rules.
- ESML statutes were revised, and all structures, staff roles
 and responsibilities are very clearly defined; The risks
 associated with individual superposition of roles are very
 clear to everyone at ESML, and all the necessary steps
 are taken to avoid any kind of disfunction or irregularity.

The revised ESML statutes reflect changes to the decision process aimed at clarifying roles and responsibilities, and increasing transparency in decision-making.

undertake more than one main role. As well as overloading that individual it can compromise innovation and debate and could, at worst, at lead to conflict of interest.		
Standard 7. The programme has in place effective	ESML, in close cooperation with IPL, is improving the QA	The reviewers welcome the continued
quality assurance and enhancement procedures.	procedures and system which was revised and is aboutto be implemented.	development of QA procedures, and commend that these are being made in
ESML is substantially compliant with this standard:		cooperation with IPL.
it has an informal QA culture as well as all the		
formal mechanisms in place, yet the informal and		
the formal IPL QA system are not quite integrated.		
The Review Team recommends that ESML		
continues to develop its QA and enhancement		
procedures in partnership with IPL and makes		
efforts to act upon feedback from surveys after they		
become mandatory. It also notes that this area of		
QA is professional, and is ideally carried out by		
specialist academic managers (often in other		
conservatoires in Registry or Academic Services		
departments). There are possibilities of working in		
partnership with IPL's other arts schools on this.		

Standard	8.1.	The	programme	engages	within
wider cult	ural.	artist	ic and educat	ional cont	exts

- The Review Team recommends that ESML should be generally more proactive and outward facing. It has an obvious role as an advocate of the arts of the Portuguese cultural sector.
- The Review Team recommends there is much to be gained by greater engagement with ESML's local IPL context in extending its reach and entrepreneurial spirit.

Standard 8.2. The programme actively promotes links with various sectors of the music and other artistic professions.

 The Review Team recommends that employers could be invited to take part in ESML's curricular development to ensure formally that the curriculum continues to reflect professional requirements.

- ESML takes its role as an advocate of the arts of the Portuguese cultural sector as far and as proactively as it is possible, both institutionally and informally. In our political environment, results are very hard to achieve if the government officials neglect their role and avoid all kind of productive and effective dialogue with the representative institutions.
- Each year, ESML artistic and scientific national and international activities are increasing in numbers and visibility through the media.
- Predominantly, our teaching staff is engaged in the professional world (some as employer's officials), so all curricular development is oriented to ensure formally that the curriculum continues to reflect professional requirements.

The reviewers acknowledge the efforts made by the institution towards strengthening its role as an advocate of the arts in the cultural sector, and towards increasing the reach of its activities.

The high level of professional engagement by ESML faculty is a valuable asset in the on-going pursuit of a curriculum that reflects the changing realities of the profession.

Standard 8.3. Information provided to the public	This goal is, definitely, pursued by ESML, and somework	The reviewers welcome the gradual
about the programme is clear, consistent and	has been and will be progressively done.	improvements made to the website since
accurate.		the December 2017 site-visit, and
		acknowledge that a larger part of the
The Review Team recommends that as part a		content now is available in English.
policy and rolling programme for updating and		
monitoring currency of content on the website,		
that all web content is available in English.		

Bachelor in Music Technologies

Recommendations listed by the MusiQuE Review Team following the site visit on 11-13 December 2018 [copied by the MusiQuE staff from the final reviewers report]	Description of the actions undertaken by ESML and analysis of the progress achieved [to be filled in by ESML]	Comments of the reviewer (s) [to be filled in by the reviewer(s) based on the information provided in the previous column, on additional material received and possibly on a second site-visit]
Standard 1: The programme goals are clearly	The BMT programme had an original Programme	A comprehensive and updated Programme
stated and reflect the institutional mission.	Handbook that was now subject to review and translation	Handbook for the BMT has been published
	in English, and both Portuguese and English versions are	on the ESML website (in Portuguese and
The Review Team strongly recommends that the	available on the website, clearly stating the programme's	English), including all relevant information on
BMT programme produces a Programme	goals in detail and explicitly related with the ESML	the programme and clear links to the
Handbook (in both Portuguese and English) which	institutional mission	institutional mission. The relationship
is easily available on the website, clearly sets out	(https://www.esml.ipl.pt/index.php/bachelor-in-	between ESML and its parent institution, IPL,
the programme's goals in appropriate detail and	music-technologies-handbook).	seems to have been strengthened on the
explicitly links to the ESML institutional mission.		academic as well as the administrative level.
	In the past four years, ESML academic relationship with	The reviewers commend this development
ESML considers how it might benefit from a closer	its parent institution, IPL, and other IPL Organic Units has	and recommend that it is monitored and
academic relationship with its parent institution,	increased in cooperation and support, including shared	further developed, particularly in relation to
IPL, particularly exploring inter-disciplinary	projects and events' organization.	exploring inter-disciplinary opportunities.
opportunities.		
	ESML is trying to assume publicly its role as an advocate	
ESML places itself in the forefront of political	for the arts and higher artistic education. However, the	

debates as an advocate for the arts and higher dialogue with government and other political officials education artistic education. depends entirely on their awareness of the importance of this area. Standard 2.1. The goals of the programme are A comprehensive and updated Programme • The BMT programme had an original Programme achieved through the content and structure of the Handbook that was now subject to review and translation Handbook for the BMT programm is now curriculum and its methods of delivery. in English, and both Portuguese and English versions are available on the ESML website (in available on the website, clearly stating the programme's Portuguese and English), including all As for Standard 1, the Review Team strongly goals in detail and explicitly related with the ESML relevant information on the programme and recommends that the BMT programme produces clear links to the institutional mission. institutional mission a Programme Handbook (in both Portuguese and (https://www.esml.ipl.pt/index.php/bachelor-in-There is no indication of new developments English) which is easily available on the website, regarding the use of e-learning in the BMT music-technologies-handbook). clearly sets out the programme's goals in programme, but the reviewers are confident • Network tools are regularly used by teachers and students appropriate detail and explicitly links to the ESML that the necessary tools and systems are in through different platforms, namely Moodle. institutional mission. place on order to allow this to be further developed at a later stage. The referred "service" relationship between BMus and e-Learning as a method of delivery could be The reviewers welcome the strengthening of BMT was subject to changes and will have more staff developed in the BMT programme. the academic links between BMT and BMus support so that the necessary spirit of true collaboration programmes, and the clearer articulation of will prevail. The BMus and MT are academically and implicit research content in the revised BMT administratively separated; there would be programme documentation. The implicit research content of the BMT programme will advantages to some shared provision for BMT and be more explicitly reflected in programme documentation BMus students, not least to encourage a spirit of with the help of new teaching staff true collaboration rather than the current 'service'

relationship. For example, it could be a shared

goal between BMT and performance departments to make doing a sound check an educational process for both 'sides'; also the processes of editing and mixing involve artistic concepts which would be fruitfully shared.

- The implicit research content of the BMT programme could be made explicit and reflected in programme documentation.
- In due course, a Masters in Music Technology would be a valuable addition to the ESML portfolio.

Standard 2.2. The programme offers a range of opportunities for students to gain an international perspective.

- The Review Team recommends that ESML should create an international strategy, including targets for international recruitment, and a language policy for programme documentation and teaching.
- The Review Team recommends that ESML should be better supported financially in its internationalisation efforts as these are not at an appropriate level for an elite national institution.
- ESML is developing an international strategy through the organization of high-level international academic meetings, and the increase of international masterclasses and international teachers' recruitment, as well as the increase of international partnerships and Erasmus+ mobility. The translated information in English is being progressively created.
- The budget constraints observed in the past eight years did not change. However, IPL has implemented a new platform for international students' application, and most actively supported all ESML organization endeavours of international events.

The reviewers welcome the development of ESML's international activities through high-level academic meetings, international masterclasses, and increased awareness of international recruitment and exchange policies. This development is evident on the updated website. We also welcome the increased administrative support by IPL towards international applicants and international events.

Standard 2.3. Assessment methods are clearly	ESML reviewed all of the BMT curricular units (CU)	The assessment methods for each unit of the
defined and demonstrate achievement of learning	resumés in order to link its assessment methods with	programme are available on the ESML
outcomes.	the respective learning outcomes, preserving the	website and appear to be up to date,
ESML should increase clarity and transparency	consistency and coherence of principles in every CU	transparent and relevant to learning
about the programme's assessment methods;	and, at the same time, allowing for some flexibility on	outcomes. The use of external examiners
rather than over-generalised statements, methods	the adoption of specific calculations in order to produce	and involvement of external members of the
of assessment should be specifically aligned to	a classification	profession could be further explored, but is
learning outcomes.	(https://www.esml.ipl.pt/index.php/curricular-	clearly also a question of financial priorities.
	units). Of course, every teacher, in the beginning of	The reviewers recommend that this external
ESML should clarify the role of external examiners	each semester, informs all the students about these	input should be given priority whenever the
and invite external members of the profession to	specific assessment calculation details.	budgetary situation allows.
assessment panels.		
	Whenever convenient and adequate, ESML invites other	
	external members of the profession to assessment	
	panels. However, these invitations are always gracious	
	for there is no budget available.	
Standard 3.1. There are clear criteria for student	This recommendation will be met in all programmes next	The reviewers look forward to the
admission, based on an assessment of their	year.	implementation of this recommendation.
artistic/academic suitability for the programme.		
The Review Team recommends that criteria for		
student admission should be available in English.		
Standard 3.2. The programme has mechanisms to	A new data platform was implemented that is helping to	The reviewers welcome the effort being
formally monitor and review the progression,	make QA reports more reliable. This is a process in	made towards making QA reports more
achievement and subsequent employability of its	permanent development.	relevant and reliable, and recommends that
students.		special attention be given to following up
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 The Review Team recommends that ESML uses data from the QA reports more strategically. The Review Team recommends that, particularly as it is relatively new, that more scrutiny is given to the BMT programme in the area of progression, achievement and employability. 		findings connected to the BMT programme.
Standard 4.1. Members of the teaching staff are qualified for their role and are active as artists/pedagogues/ researchers. • ESML should consider a strategy for continuing professional development of its staff and should apply for funding to IPL to implement it.	ESML teaching staff academic qualifications have increased significantly in the past 4 years, and inmore expressive numbers in 2018. Funding from IPL is implemented but limited to budget constraints.	The reviewers acknowledge the positive development of teaching staff qualifications, as evidenced by continuously updated list of projects and publications on the website (Repositório Científico da IPL and CESEM).
Standard 5.2. The institution's financial resources enable successful delivery of the programme. • The Review Team recommends that ESML takes steps to diversify its funding streams and produces a financial strategy which takes account of this.	This issue is in permanent consideration, and every opportunity to find external funding to our activities is taken. In the present, some of our research activities are funded by the Science and Technology Foundation (FCT). In this environment, continuous funding streams for the Arts and Education are simply non-existent. No kind of tradition of cultural or education sponsorship is available,	The reviewers acknowledge the efforts being made by the institution to diversify its funding streams in relation to research activities, and in particular the successful increase of capital expenditure related to the resources of the BMT Programme.
The Review Team recommends that the BMT programme explores opportunities for commercial sponsorship to assist in funding its equipmentand software shortages.	and cultural industries struggle to exist.	

Standard 5.3. The programme has sufficient
qualified support staff.

The Review Team strongly recommends that academic staff are not required to undertake support roles and that the ESML management team and IPL should take steps to rectify this. Paying students to undertake tasks such as being on duty in the Library may be one small solution; devolving more core support to central IPL services, and/or properly funding and professionalizing support roles (Registry roles, Erasmus administration, web and email support) is an urgent priority.

 The support roles are undertaken by ESML non-academic staff. Its supervision however is coordinated by teachers.
 Some other tasks are also undertaken by students funded by scholarships. The reviewers welcome the addition of new support staff and encourage the institution to further develop and professionalize the non-academic support roles at the institution.

Standard 6.2 The programme is supported by an appropriate organisational structure and decision-making processes.

- The Review Team recommends that the decision making process of ESML could be made more transparent.
- The Review Team recommends that staff roles and responsibilities should be more clearly defined; further, that individuals should not undertake more than one main role. As well as

- ESML decision making process is always improving in transparency, and all its organizational structure is in place and fulfilling their role with all respect for democratic and transparency rules.
- ESML statutes were revised, and all structures, staff roles
 and responsibilities are very clearly defined; The risks
 associated to individual superposition of roles are very
 clear to everyone at ESML, and all the necessary steps are
 taken to avoid any kind of disfunction or irregularity.

The revised ESML statutes reflect changes to the decision process aimed at clarifying roles and responsibilities, and increasing transparency in decision-making.

a control than the first individual it and accompanies	T	
overloading that individual it can compromise		
innovation and debate and could, at worst, atlead		
to conflict of interest.		
Standard 7. The programme has in place effective	ESML, in close cooperation with IPL, is improving the QA	The reviewers welcome the continued
quality assurance and enhancement procedures.	procedures and system which was revised and renewed	development of QA procedures, and
	and is about to be implemented.	commend that these are being made in
ESML is substantially compliant with this standard:		cooperation with IPL.
it has an informal QA culture as well as all the		
formal mechanisms in place, yet the informal and		
the formal IPL QA system are not quite integrated.		
The Review Team recommends that ESML		
continues to develop its QA and enhancement		
procedures in partnership with IPL, and makes		
efforts to act upon feedback from surveys after		
they become mandatory. It also notes that this		
area of QA is professional, and is ideally carried		
out by specialist academic managers (often in		
other conservatoires in Registry or Academic		
Services departments). There are possibilities of		
working in partnership with IPL's other specialist		
arts schools on this.		
Standard 8.1. The programme engages within	ESML takes its role as an advocate of the arts of the	The reviewers acknowledge the efforts made
wider cultural, artistic and educational contexts.	Portuguese cultural sector as far and as proactively as it is	by the institution towards strengthening its
	possible, both institutionally and informally. In our political	role as an advocate of the arts in the cultural
The Review Team recommends that ESML	environment, results are very hard to achieve if the	sector, and towards increasing the reach of
should be generally more proactive and outward	government officials neglect their role and avoid all kind of	its activities.
	•	

facing. It has an obvious role as an advocate of	productive and effective dialogue with the representative	
the arts of the Portuguese cultural sector.	institutions.	
	Each year, ESML artistic and scientific national and	
The Review Team recommends there is much to	international activities are increasing in numbers and	
be gained by greater engagement with ESML's	visibility through the media.	
local IPL context in extending its reach and		
entrepreneurial spirit.		
Standard 8.2. The programme actively promotes	Predominantly, our teaching staff is engaged in the	The high level of professional engagement
links with various sectors of the music and other	professional world (some as employer's officials), so all	by ESML faculty is a valuable asset in the on-
artistic professions.	curricular development is oriented to ensure formally that	going pursuit of a curriculum that reflects the
	the curriculum continues to reflect professional	changing realities of the profession.
The Review Team recommends that employers	requirements.	
could be invited to take part in ESML's curricular		
development to ensure formally that the		
curriculum continues to reflect professional		
requirements.		
Standard 8.3. Information provided to the public	This goal is, definitely, pursued by ESML, and somework	The reviewers welcome the gradual
about the programme is clear, consistent and	has been done and will be progressively done.	improvements made to the website since the
accurate.		December 2017 site-visit, and acknowledge
		that a larger part of the content now is
The Review Team recommends that as part a		available in English.
policy and rolling programme for updating and		
monitoring currency of content on the website,		
that all web content is available in English.		

Master in Music

Recommendations listed by the MusiQuE Review
Team following the site visit on 11-13 December
2018 [copied by the MusiQuE staff from the final reviewers report]

Description of the actions undertaken by ESML and analysis of the progress achieved

[to be filled in by ESML]

Comments of the reviewer (s)

[to be filled in by the reviewer(s) based on the information provided in the previous column, on additional material received and possibly on a second site-visit]

Standard 1: The programme goals are clearly stated and reflect the institutional mission.

- The Review Team recommends that the MMus programme produces its Programme Handbook in English and explicitly links programme goals to the ESML institutional mission.
- ESML should consider how it might benefit from a closer academic relationship with its parent institution, IPL, particularly exploring interdisciplinary opportunities.
- ESML places itself in the forefront of political debates as an advocate for the arts and higher education artistic education.

- The MMus programme had an original Programme
 Handbook that was now subject to review and
 translation in English, and both Portuguese and English
 versions are available on the website, clearly stating the
 programme's goals in detail and explicitly related with
 the ESML institutional mission
 (https://www.esml.ipl.pt/index.php/master-in-music-handbook).
- In the past four years, ESML academic relationship with its parent institution, IPL, and other IPL Organic Units has increased in cooperation and support, including shared projects and events' organization.
- ESML is trying to assume publicly its role as an advocate for the arts and higher artistic education.

A comprehensive and updated Programme Handbook for the MMus programme has been published on the ESML website (in Portuguese and English), including all relevant information on the programme and clear links to the institutional mission. The relationship between ESML and its parent institution, IPL, seems to have been strengthened on the academic as well as the administrative level. The reviewers commend this development and recommend that it is monitored and further developed. particularly in relation to exploring interdisciplinary opportunities.

	However, the dialogue with government and other	
	political officials depends entirely on their awareness of	
	the importance of this area.	
Standard 2.2. The programme offers a range of		The reviewers welcome the development of
opportunities for students to gain an international	ESML is developing an international strategy through	ESML's international activities through high-
perspective.	the organization of high-level international academic	level academic meetings, international
The Review Team recommends that ESML	meetings, and the increase of international	masterclasses, and increased awareness of
should create an international strategy, including	masterclasses and international teachers' recruitment,	international recruitment and exchange
targets for international recruitment, a language	as well as the increase of international partnerships and	policies. This development is evident on the
policy for programme documentation and	Erasmus+ mobility. The translated information in	updated website. We also welcome the
teaching, and solutions to current obstacles such	English is being progressively created.	increased administrative support by IPL
as timing of the thesis requirement in the MMus.		towards international applicants and
	The budget constraints observed in the past eight years	international events.
The Review Team recommends that ESML	did not change. However, IPL has implemented a new	
should be better supported financially in its	platform for international students' application, and most	
internationalisation efforts as these are not at an	actively supported all ESML organization endeavours of	
appropriate level for an elite national institution.	international events.	
Standard 2.3. Assessment methods are clearly		The assessment methods for each unit of the
defined and demonstrate achievement of learning	ESML reviewed all of the MMus curricular units (CU)	MMus programme are available on the
outcomes.	resumés in order to link its assessment methods with	ESML website and appear to be up to date,
ESML should increase clarity and transparency	the respective learning outcomes, preserving the	transparent and relevant to learning
about the programme's assessment methods;	consistency and coherence of principles in every CU	outcomes. The use of external examiners
rather than over-generalised statements,	and, at the same time, allowing for some flexibility on	and involvement of external members of the
methods of assessment should be specifically	the adoptionof specific calculations in order to produce	profession could be further explored, but is
aligned to learning outcomes.	a classification	clearly also a question of financial priorities.
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	(https://www.esml.ipl.pt/index.php/curricular- units). Of	The reviewers recommend that this external
ESML should clarify the role of external	course, every teacher, in the beginning of each	input should be given priority whenever the
examiners and invite external members of the	semester, informs all the students about these specific	budgetary situation allows.
profession to assessment panels.	assessment calculation details.	
	Whenever convenient and adequate, ESML invites	
	other external members of the profession to assessment	
	panels. However, these invitations are always gracious	
	for there is no budget available.	
Standard 3.2. The programme has mechanisms to	A new data platform was implemented that is helping to	The reviewers welcome the effort being
formally monitor and review the progression,	make QA reports more reliable. This is a process in	made towards making QA reports more
achievement and subsequent employability of its	permanent development.	relevant and reliable.
students.		
The Review Team recommends that ESML uses		
data from the QA reports more strategically.		
Standard 4.1. Members of the teaching staff are	ESML teaching staff academic qualifications have	The reviewers acknowledge the positive
qualified for their role and are active as	increased significantly in the past 4 years, and in more	development of teaching staff qualifications,
artists/pedagogues/ researchers.	expressive numbers in 2018. Funding from IPL is	as evidenced by continuously updated list of
	implemented but limited to budget constraints.	projects and publications on the website
The ESML should consider a strategy for		(Repositório Científico da IPL and CESEM).
continuing professional development of its staff		
and should apply for funding to IPL toimplement		
it.		

Standard 5.2. The institution's financial resources
enable successful delivery of the programme.

 The Review Team recommends that ESML takes steps to diversify its funding streams and produces a financial strategy which takes account of this. • This issue is in permanent consideration, and every opportunity to find external funding to our activities is taken. In the present, some of our research activities are funded by the Science and Technology Foundation (FCT). In this environment, continuous funding streams for the Arts and Education are simply non-existent. No kind of tradition of cultural or education sponsorship is available, and cultural industries struggle to exist. The reviewers acknowledge the efforts being made by the institution to diversify its funding streams in relation to research activities.

Standard 5.3. The programme has sufficient qualified support staff.

• The Review Team strongly recommends that academic staff are not required to undertake support roles and that the ESML management team and IPL should take steps to rectify this. Paying students to undertake tasks such as being on duty in the Library may be one small solution; devolving more core support to central IPL services, and/or properly funding and professionalizing support roles (Registry roles, Erasmus administration, web and email support) is an urgent priority.

 The support roles are undertaken by ESML nonacademic staff. Its supervision however is coordinated by teachers. Some other tasks are also undertaken by students funded by scholarships. The reviewers welcome the addition of new support staff and encourage the institution to further develop and professionalize the non-academic support roles at the institution.

Standard 6.2 The programme is supported by an appropriate organisational structure and decision-making processes.

- The Review Team recommends that the decision- making process of ESML could be made more transparent.
- The Review Team recommends that staff roles and responsibilities should be more clearly defined; further, that individuals should not undertake more than one main role. As well as overloading that individual it can compromise innovation and debate and could, at worst, at lead to conflict of interest.
- ESML decision making process is always improving in transparency, and all its organizational structure is in place and fulfilling their role with all respect for democratic and transparency rules.ESML statutes were revised, and all structures, staff roles and responsibilities are very clearly defined;
- The risks associated to individual superposition of roles are very clear to everyone at ESML, and all the necessary steps are taken to avoid any kind of disfunction or irregularity.

The revised ESML statutes reflect changes to the decision process aimed at clarifying roles and responsibilities, and increasing transparency in decision-making.

Standard 7. The programme has in place effective quality assurance and enhancement procedures.

ESML is very substantially compliant with this standard: it has an informal QA culture as well as all the formal mechanisms in place, yet the informal and the formal IPL QA system are not quite integrated. The Review Team recommends that ESML continues to develop its QA and enhancement procedures in partnership with IPL, and makes efforts to act upon feedback

ESML, in close cooperation with IPL, is improving the QA procedures and system which was revised and renewed and is about to be implemented. The reviewers welcome the continued development of QA procedures, and commend that these are being made in cooperation with IPL.

from surveys after they become mandatory. It also notes that this area of QA is professional, and is ideally carried out by specialist academic managers (often in other conservatoires in Registry or Academic Services departments). There are possibilities of working in partnership with IPL's other specialist arts schools on this. Standard 8.1. The programme engages within wider cultural, artistic and educational contexts. • The Review Team recommends that ESML should be generally more proactive and outward facing. It has an obvious role as an advocate of the arts of the Portuguese cultural sector.	ESML takes its role as an advocate of the arts of the Portuguese cultural sector as far and as proactively as it is possible, both institutionally and informally. In our political environment, results are very hard to achieve if the government officials neglect their role and avoid all kind of productive and effective dialogue with the representative institutions.	The reviewers acknowledge the efforts made by the institution towards strengthening its role as an advocate of the arts in the cultural sector, and towards increasing the reach of its activities.
The Review Team recommends there is much to be gained by greater engagement with ESML's local IPL context in extending its reach and entrepreneurial spirit.	 Each year, ESML artistic and scientific national and international activities are increasing in numbers and visibility through the media. 	
Standard 8.2. The programme actively promotes links with various sectors of the music and other artistic professions. • The Review Team recommends that employers could be invited to take part in ESML's curricular development to ensure formally that the	 Predominantly, our teaching staff is engaged in the professional world (some as employer's officials), so all curricular development is oriented to ensure formally that the curriculum continues to reflect professional requirements. 	The high level of professional engagement by ESML faculty is a valuable asset in the ongoing pursuit of a curriculum that reflects the changing realities of the profession.

curriculum continues to reflect professional requirements.		
Standard 8.3. Information provided to the public about the programme is clear, consistent and accurate • The Review Team recommends that as part a policy and rolling programme for updating and monitoring currency of content on the website, that all web content is available in English.	This goal is, definitely, pursued by ESML, and some work has been and will be progressively done.	The reviewers welcome the gradual improvements made to the website since the December 2017 site-visit, and acknowledge that a larger part of the content now is available in English.